

**LISTENING ANSWER KEY****Part One**

- 1 THREE DAYS
- 2 GLOBAL CONFERENCES PLC
- 3 TOMORROW'S SOFTWARE/  
TOMORROWS SOFTWARE
- 4 PERMIT
- 5 LARGE CORPORATIONS
- 6 LOGIC SOLUTIONS
- 7 INTELLIGENT CHANGE
- 8 IT ANALYST
- 9 CUSTOMER(-)DRIVEN
- 10 ORGANISATIONAL STRUCTURES/  
ORGANIZATIONAL STRUCTURES
- 11 FRAMEWORK FOR ACTION
- 12 (REAL-LIFE) CASE STUDIES

**Part Two**

- 13 F
- 14 C
- 15 D
- 16 B
- 17 E
- 18 A
- 19 B
- 20 F
- 21 C
- 22 D

**Part Three**

- 23 C
- 24 A
- 25 B
- 26 C
- 27 B
- 28 C
- 29 B
- 30 A